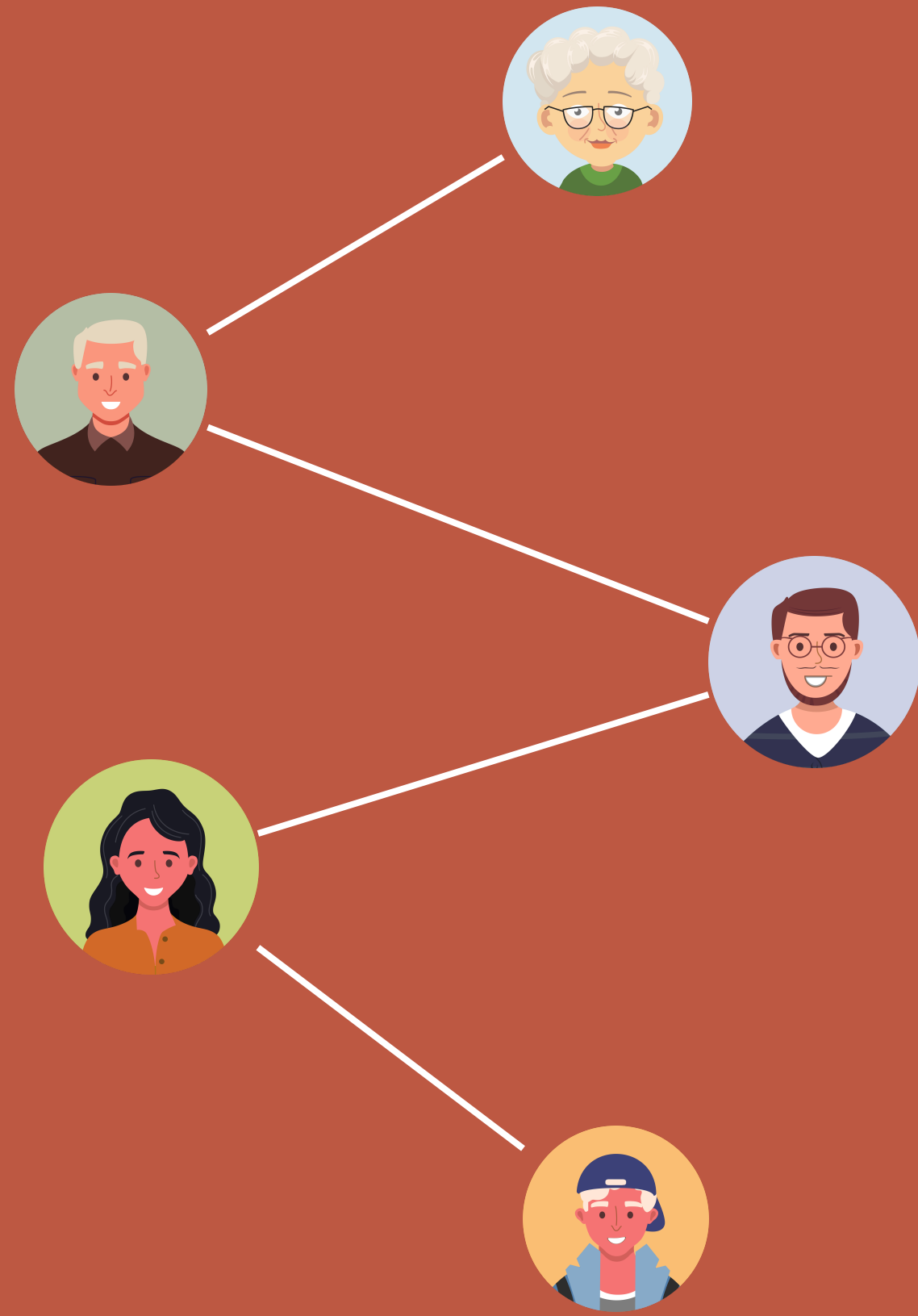


GROUP 14 - NEWCOMER FEEDBACK ENGAGEMENT





THE CHALLENGE

- Immigration Partnership Evaluation Survey received positive feedback and satisfaction
- This feedback was presented to Immigrant Advisory Council and received negative feedback → was not reflective of newcomer experiences



THE DISCONNECT

- Immigrant Advisory Council was not included in survey development
- The voices of newcomers were not captured in the survey, only funders and partners
- Unclear purpose of survey

THINGS TO CONSIDER

● Inclusion of newcomer voices early on

● Create engagement strategy

● Connect to settlement organizations and leverage existing connections of current LIP/RIF staff members

● Create a working group to inform the design of the evaluation



GUIDING PRINCIPLES

Inclusivity

- Co-design survey and distribution plan with newcomers
- Using an intersectional lens

Ethical Engagement

- Ethics review of questions - are they harmful
- Confidentiality

Transparency

- Informing participants about how the results will be used & where they can access them

Collaboration

- Connecting with local agencies, cultural centres and faith-based groups

DEVELOP AN EVALUATION FRAMEWORK

● Clarify purpose / goal

● Evaluation of the partnership (performance measurement)

● What are community needs?

● Clarify where does this evaluation fit into the above two components?

● Include multiple methods such as surveys & focus groups, in different languages, & culturally appropriate

● Report back/share results with all parties involved

